IRIS ON THE GO Errand Services and More



YOUR INVESTMENT AND POLICIES 2018

Investment. \$25 per hour (cash or check), \$27.75 per hour (credit card), \$15 for thirty-minutes. Hourly charge begins from the time we leave to your location and ends after the errand or service is completed, and includes the first 10 miles. After 10 miles, the fee is 53 cents per mile. Additional time is billed in 30 minute increments.

Hours. Our normal business hours are 8 a.m. to 6 p.m. Monday to Friday and 24 hour notice is requested for all services. No Saturday errand service will be provided. Saturday pet services may be arranged in advance. There is a surcharge for rush service, last minute requests. Sunday errand services are at the discretion of the owner, a minimum of 24 hour notice and reserved only for those who are unable due to work or life circumstances to make an appointment during the week. Please contact us for pricing.

Cancellations. 24 hr. notice is required for cancellation. If no notice is given, a \$25 cancellation fee is payable. Extenuating circumstances will be considered.

Liability. We are not responsible or liable for any damage caused by a third party, or a pet. Owner is licensed and insured and can produce documentation if requested.

Payment Method. Payment due when service is completed. There is a \$25 fee for any returned checks.

Safety. We will not perform any service that is illegal or may be a safety risk

I have read and understand these rates and policies.

Customer Signature Date

Shopping, Pet Care, House-checks, and more!

Present this coupon and receive

10% off your 1st 2 hours of service.

No expiration date. First time clients only.